Productive General Practice: Update – Issue 2, December 2010

The latest news from the Productive General Practice programme

Testing gathers pace

As you will know from our previous update, the Productive General Practice programme is being developed in co-production with practising GPs, practice managers and other staff groups in general practice. We have seven test sites, the first four of which are now busy testing the first of a proposed 14 modules with us.

The Lisle Court Medical Centre in Leamington Spa and Richmond Medical Centre in Sheffield are pursuing redesign in the reception areas of the practice.

Nethergreen Surgery in Sheffield is testing a module that incorporates measurement for improvement and helps practices to track how they are performing.

Concord Medical Centre in Bristol is working on a module that is designed to help practices understand and plan for their patients even more effectively. It involves, amongst other areas, looking at how they are currently managing demand and capacity and the use of data to eliminate inefficiencies.

GPs at the sites have commented that they can already see the positive impact that Productive General Practice is having in their practices.

Our next three test sites are now on board and will commence testing in the New Year. These include a site in Hemel Hempstead, one in Bolsover and the Elmbank Practice in Scotland as part of a unique partnership with NHS Scotland to jointly test and develop the programme. This is the first such partnership that the NHS Institute has had with an organisation outside of NHS England.

Gaining insight from the frontline of general practice

We have two practising GPs, Dr Richard More and Dr Jagdeesh Dhaliwal, and a practice manager, Claire Gregory, working on the Productive General Practice programme to provide insight and give advice on the content, format and delivery of the programme.

Click here to find out what they have to say about the programme and their role
**Integrating the patient experience**

Patient experience is a key element and driver for the programme and will be integral to all of the modules developed. We have held focus groups with patients at our test sites to seek their views and are developing some specific material to help practices to get started with patient and public involvement and to understand what this means in the context of the improvements that they make.

**The RCGP Centre for Commissioning**

You may have heard that the NHS Institute is in partnership with the RCGP to form a new Centre for Commissioning to meet the needs of the emerging GP Commissioning consortia. The Centre for Commissioning will help GPs and their teams, together with the emerging GP commissioning consortia in the areas of clinical leadership and quality improvement and will benefit from the combined knowledge and expertise of the RCGP and NHS Institute. It has recently recruited 53 of the country’s most outstanding GPs and practice managers to become the first RCGP Centre for Commissioning Clinical Commissioning Champions.

[Click here to find out more about the RCGP Centre for Commissioning](#)

**Join our online seminar on 7 January**

For those working in general practice who want to find out a bit more detail on Productive General Practice we are holding an online seminar on Friday 7 January at 2.00pm. The session will be led by our Programme Lead, Nick Downham (right) in conjunction with one of the GPs seconded to the programme. It will provide an update on what’s happened to date, a timeline for development, advice on how to get involved, and a question and answer session.

[Click here for more details and to register](#)

Alternatively, for more information and to register for updates you can visit our website at [www.institute.nhs.uk/productivegeneralpractice](http://www.institute.nhs.uk/productivegeneralpractice)

or email productivegeneralpractice@institute.nhs.uk

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