

Criteria Led Discharge Pilot – NHS Borders March 18th

Whole System Patient Flow Improvement Programme

Quality and Efficiency Support Team

Current progress on CLD

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First PDSA: 1 area, 1 consultant & 2 patients	Second PDSA: added 1 more patient	Third PDSA: added a further 15 patients	We currently have 19 Patients on CLD.
Fourth PDSA: Go back to basics and identify what we have learnt so far	Fifth PDSA: Development of stroke MDT sheet to include CLD	Sixth PDSA: Reintroduce the CLD sticker with out the EDD	

While on CLD: 6 patients were discharged before their EDD and 6 patients were discharged on their EDD

We have:

- > *Involvement of two consultants on one ward*
- > *Baseline data complete*
- > *Senior Management buy in*
- > *Co-ordinator for CLD*

Issues and Solutions

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Issue	Solution
Paperwork was too lengthy and also some hesitation about the acceptable number of criteria	Condensed information into sticker form that can be attached to a patients notes. Only allow 3/4 criteria this focused the consultants thought process.
Not able to easily identify patients on CLD	All CLD paperwork is now colour co-ordinated and bookmarked.
Staff unaware of CLD and its aims	Ongoing education and Junior Doctor timetables in place to allow them to begin CLD when they start on a new ward

Issues and Solutions

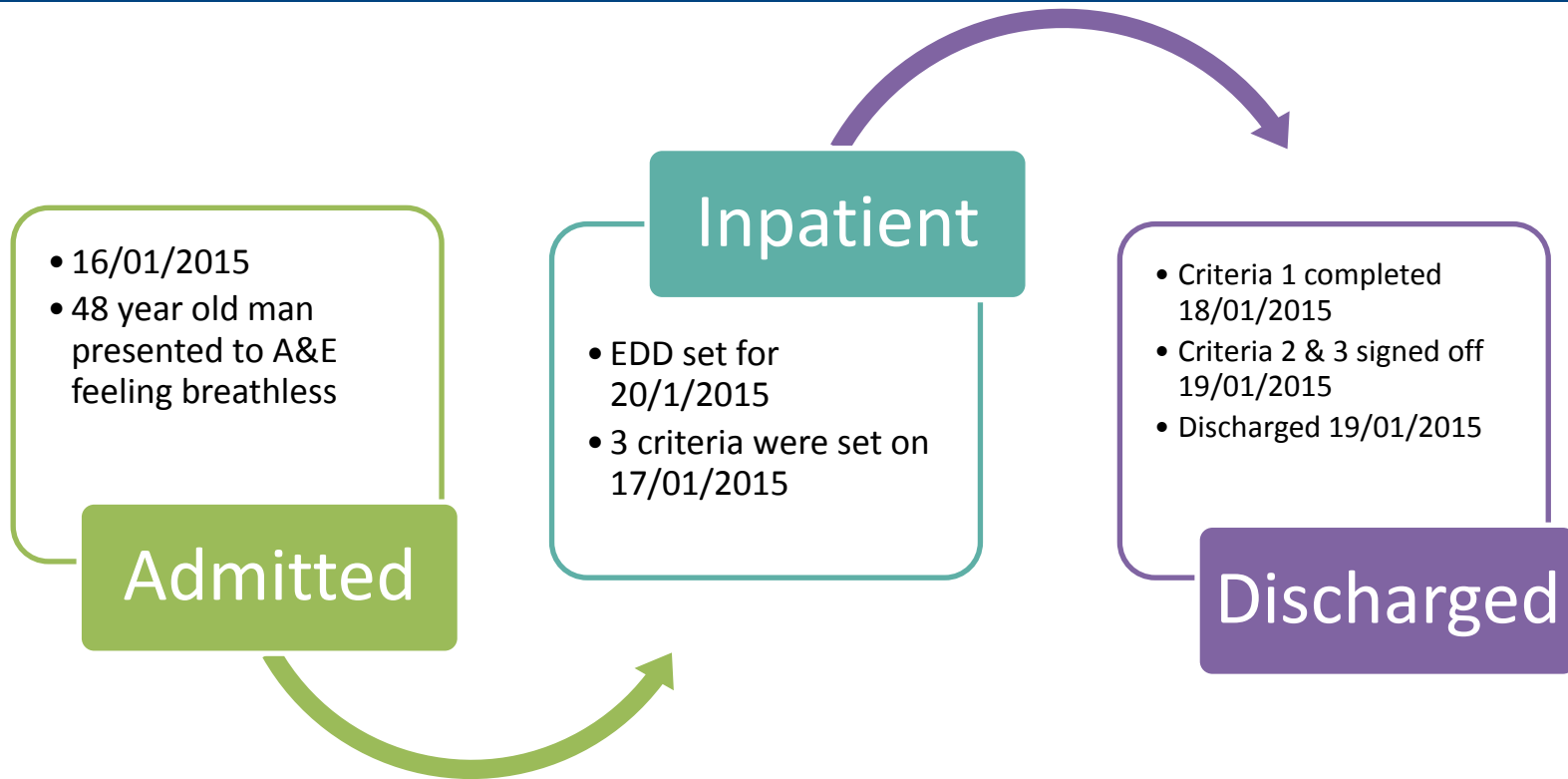
NHS Borders *(cont'd)*

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Issues	Solutions
Staff were focused on a patients EDD rather than their criteria for discharge.	Take EDD off the CLD sticker and test this change.
Too many patients on CLD, the team didn't have enough time to analyse and learn from each patient journey.	Scale CLD back to refocus on one patient and one consultant in order to study and learn from the outcomes of each patient
Waiting times ECHO/POC/ETC	Go back and review each patient for conditions that would prompt a fail in criteria.
Confidence of clinical staff activating criteria	Education, awareness and consultant buy-in
Reviewing criteria	Define clear roles and responsibilities

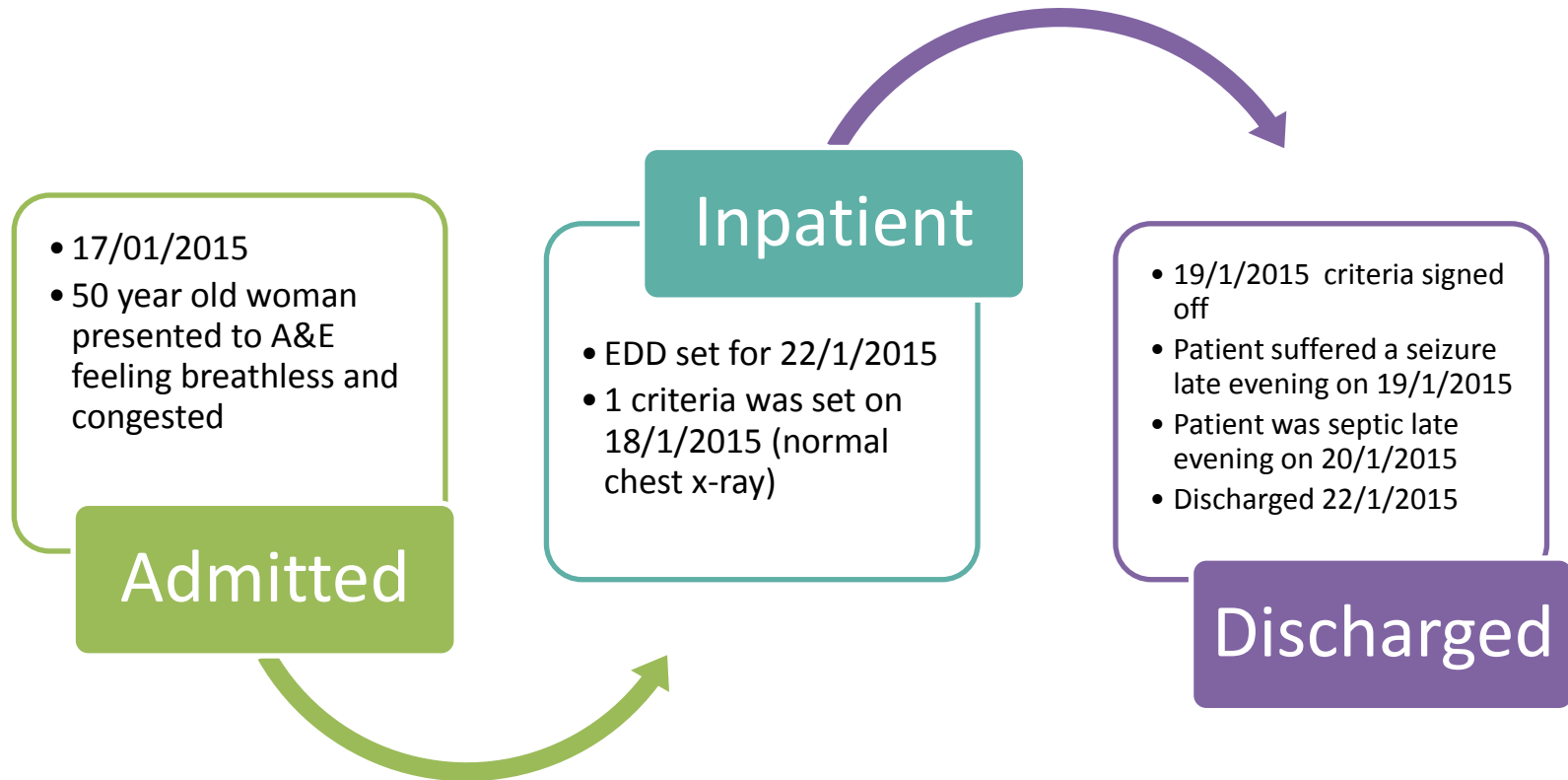
Patient Story from NHS Borders

Quality and Efficiency Support Team



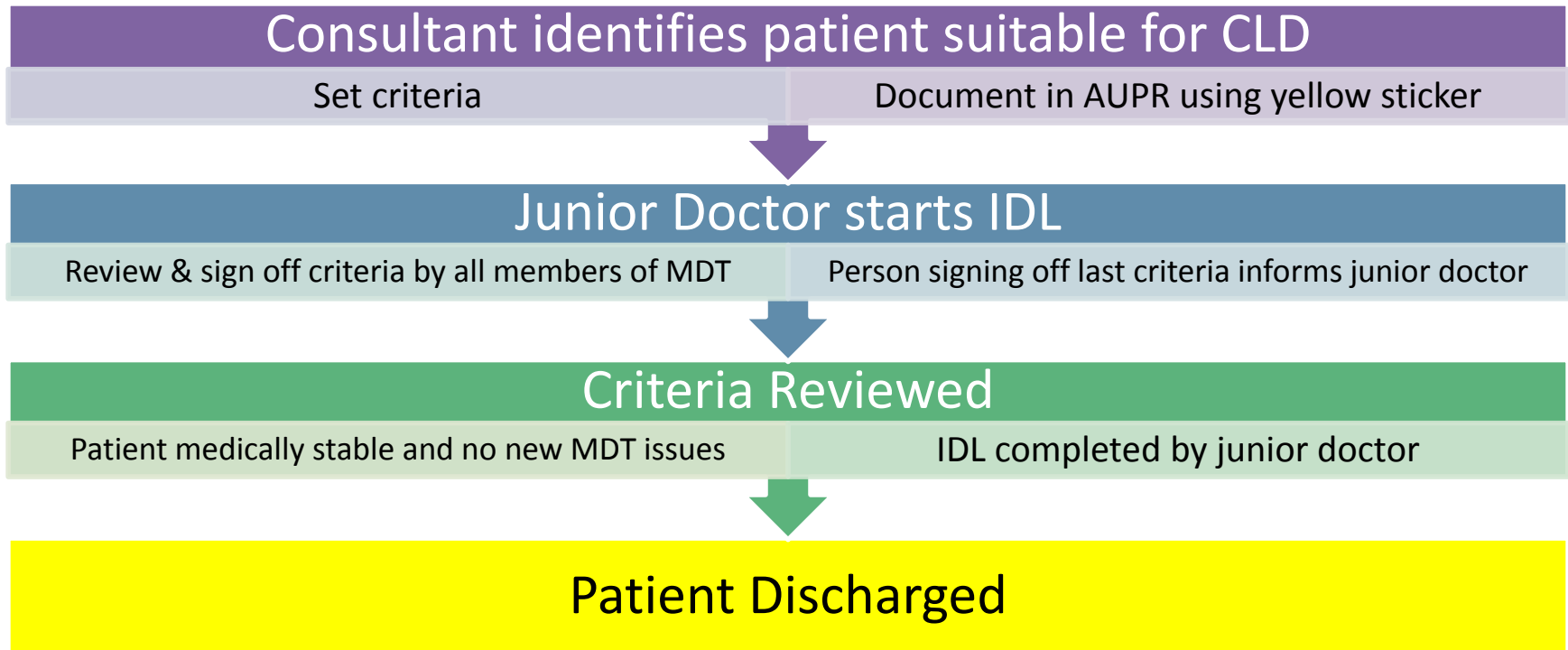
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Process of CLD in NHS Borders

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Ongoing challenges

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- Deciding what patients are suitable for CLD
- Deciding when is the best time to set criteria
- Ongoing education of clinical staff about CLD
- Thorough completion of paperwork
- Digital icon on Ward view
- How CLD fits with MDT paperwork

We would be happy to answer any questions