

'Simple Solutions in a Complex World'

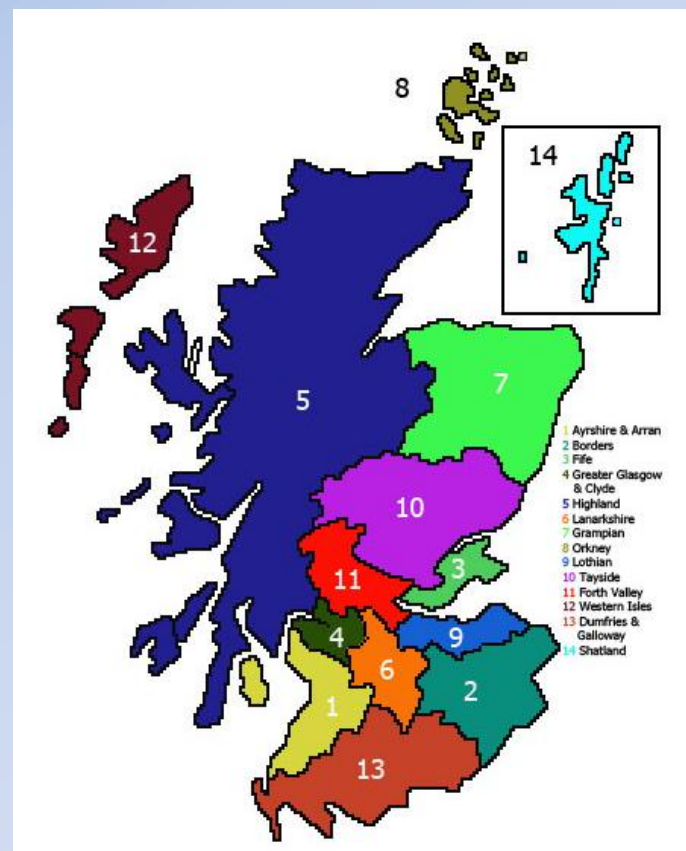
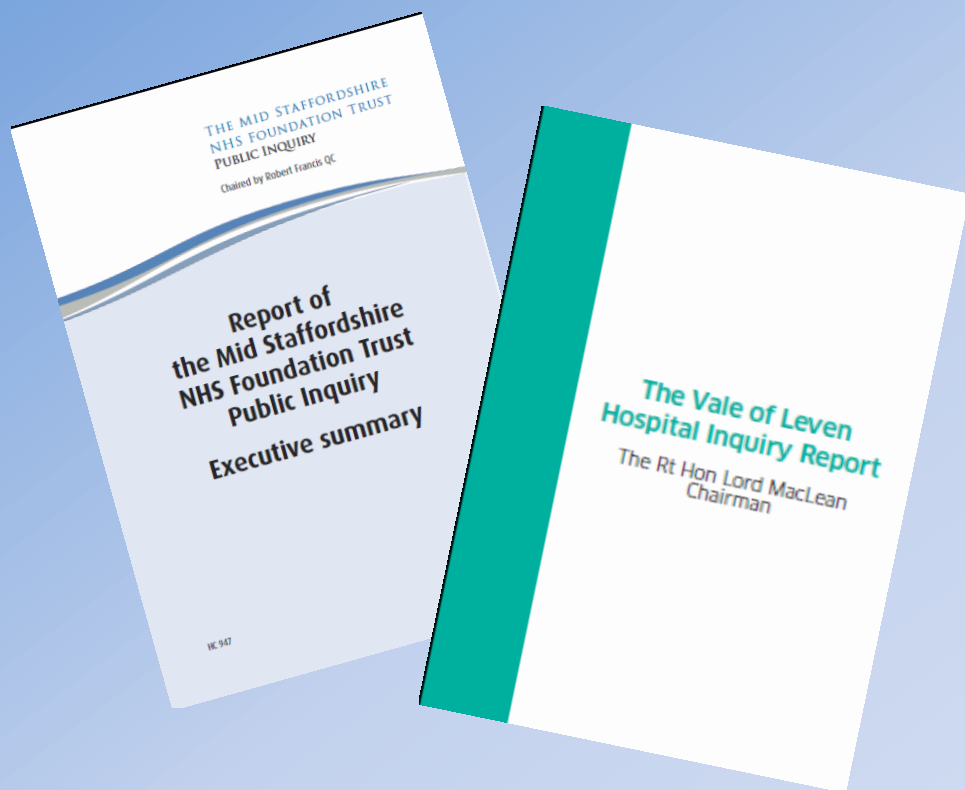
Charlie Sinclair

Associate Director of Nursing

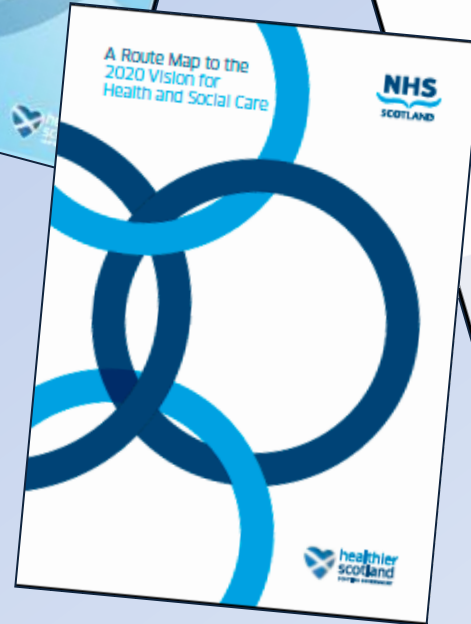
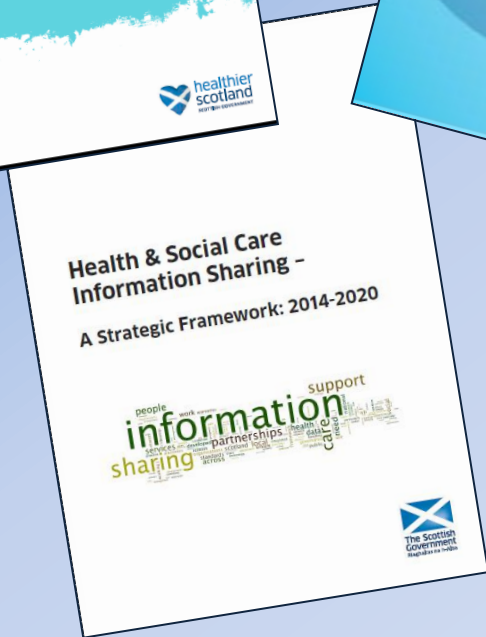
Primary, Acute and Community Services

NHS Borders

Context & Content



Policy and Drivers



Cutting to the chase

What are you going to do about it?

- Optimal Care and Reduced Delay
- Patient Journey
- Building Relationships
- Public Value & Bigger Picture
- Person Centred Care in action

Strong Leadership

The status quo is not an option

- Visible
- Building Blocks
- Challenge the Fear Factor
- Permission
- Authority
- Initiative
- Collaboration